



# IMI Supplier Code of Conduct

Version 1.4  
Dated August 30th 2024

## About this Handbook

# Introduction

At Industri-Matematik International AB (“IMI”), our team shares a culture that informs how we see ourselves and our view of the world. Our purpose is to serve our community and operate in a sustainable, safe, and fair way. Our purpose defines our corporate responsibility in society and constitutes our quality, environment, and health & safety policy.

This Supplier Code of Conduct (SCOC) clarifies the standards we expect from our suppliers and their supply chains. The SCOC supports IMI’s values, purpose, and strategy, as well as internationally recognized standards and appropriate codes of practice. By accepting and abiding by this SCOC, suppliers affirm that they are committed to working with IMI and are aligned to its values, purpose, and strategy. It is the supplier’s responsibility to achieve and maintain the minimum standards outlined in this SCOC, and train employees and contracted parties on their consequential rights and responsibilities.



# Words from the CEO

Our success is due to the fantastic team of people working at IMI. Together we build the company culture, and we take great pride in doing so.

The IMI Code of Conduct is important for all of us and our stakeholders. It helps to build our business and it helps to protect us. We comply with all laws, regulations, and IMI policies and guidelines. And if we come across something, that we suspect could be in breach of the IMI compliance program, we report it.

We treat our colleagues, customers, vendors, and partners with respect, dignity, fairness, and courtesy. We are reliable, committed, flexible and creative and we stand together as one team.

- Niklas Rönnbäck, CEO.



# Our vision

IMI's vision is to provide software and knowledge to distribution operations that aim for the most effective and sustainable supply chain solution.

The SCOC applies to IMI's entire value chain and is based on the UN Declarations of Human Rights, the ILO Declaration on Fundamental Principles and Rights at Work, the UN Guiding Principles on Business and Human Rights, the OECD Guidelines for Multinational Enterprises and the UN Convention on the Rights of the Child. IMI supports the UN Global Compact.



# The Ten Principles of the UN Global Compact

01

## Human rights Principle 1.

Businesses should support and respect the protection of internationally proclaimed human rights; and

02

## Human rights Principle 2.

make sure that they are not complicit in human rights abuses.

03

## Labour Principle 3.

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

04

## Labour Principle 4.

the elimination of all forms of forced and compulsory labour;

05

## Labour Principle 5.

the effective abolition of child labour; and



# The Ten Principles of the UN Global Compact

06

## Labour Principle 6.

the elimination of  
discrimination in  
respect of employment  
and occupation.

07

## Environment Principle 7.

Businesses should  
support a  
precautionary  
approach to  
environmental  
challenges;

08

## Environment Principle 8.

undertake initiatives to  
promote greater  
environmental  
responsibility; and

09

## Environment Principle 9.

encourage the  
development and  
diffusion of  
environmentally  
friendly technologies.

10

## Anti-corruption Principle 10.

Businesses should work  
against corruption in all  
its forms, including  
extortion and bribery.



# Human rights.



We all have the right to work in an environment that is free from intimidation, harassment, and abuse.



Suppliers must comply with all relevant local and national laws and regulations with regard to employment practices, benefits, health and safety, and anti-discrimination.



Suppliers shall not use any form of forced, bonded, indentured, or prison labor. All work must be voluntary and workers shall be free to leave work or terminate their employment with reasonable notice.



# Diversity.



IMI is committed to encouraging equal rights and opportunities of employees in the workplace regardless of their gender, transgender identity or expression, ethnicity, religion or other belief, disability, sexual orientation or age, and the provision of a work environment that is free from discrimination and promotes equal opportunity to all.

Suppliers are to promote an inclusive workplace where employee differences are valued. Suppliers must strive to provide a workplace that is free of direct or indirect discrimination, harassment, or bullying.





# Sustainable Operations.

IMI's ambition is to minimize negative environmental impact and create a positive footprint wherever possible.

IMI encourages its suppliers to systematically and proactively work with ESG (Environment, Social, and Governance) and to integrate ESG into its business strategies.



# Anti-Bribery and Corruption.

Suppliers must comply with all applicable laws and regulations that prevent bribery and corruption. No Supplier may, directly or indirectly:

01

request or accept improper payment or other types of improper gifts, bribes, or kickbacks in its dealings with IMI,

02

offer or provide facilitation payments to or engage in corrupt activities with any governmental officials, or

03

offer or provide payment or other types of compensation that can be regarded as improper to individuals, organizations or companies or persons closely linked to them.



# International Trade Compliance

Suppliers must conduct business in compliance with all applicable laws, regulations and sanctions governing:

01

Export, re-export, import of products, technical data, software and services; and

02

Economic sanctions and embargoes.



# Anti-Trust and Competition

Suppliers must conduct business in accordance with all applicable competition and anti-trust laws and regulations. Suppliers are expected not to enter into formal or informal anti-competitive arrangements that improperly restrict competition.





# Conflict of Interest

Suppliers must avoid conflicts of interest or situations giving the appearance of a potential conflict of interest in their dealings with IMI.

# Accurate Record Keeping

Suppliers must accurately and securely capture, store, and retain, as appropriate, business records.



# Personal, Confidential, and Proprietary Information

We expect our suppliers to protect all sensitive information, including confidential, proprietary, and protected personal information. Information should not be used for any purpose other than the business purpose for which it was provided without prior authorization.

## Information and IT Security

Suppliers must implement appropriate IT cyber security measures and notify IMI of any suspected or actual data breaches. Suppliers must also comply with all applicable intellectual property rights and data privacy laws.





## BLOWING THE WHISTLE WHEN SOMETHING ISN'T RIGHT.

At IMI, Suppliers are encouraged to speak up and raise concerns promptly about any situation that may violate our SCO, our values, the law, regulations, best practices in accounting, auditing and financial reporting, and safety standards. Speaking up helps IMI maintain a healthy, ethical, and compliant company and it is part of our culture.

You may report concerns about actual or potential breaches of law, regulation, corporate policy, ethics, or safety standards by contacting IMI's Chief Financial Officer or Legal Counsel. If that is not possible, you do not feel comfortable doing so, or your concerns were not resolved, you may contact IMI Confidence Line directly or anonymously at [Lantero](#).

The Confidence Line is administered, independently monitored, and staffed by a third party and is intended to provide a confidential, anonymous means of submitting concerns under the whistleblower guidelines.



# Acknowledgment and Acceptance

This is to certify that I have fully read the Supplier's Code of Conduct attached. Having fully read and understood the completed requirement of this Supplier's Code of Conduct, I hereby commit myself and my company to serve this Code of Conduct and to fully comply with all of its principles. I also certify that I am authorized by my company to sign and accept this document in its behalf.

Supplier: \_\_\_\_\_

Address: \_\_\_\_\_

Representative: \_\_\_\_\_

Signature: \_\_\_\_\_

